

There aren't any barriers except that people need to know about the services. Had it not been for my mother-in-law, I would not have known about NCDSB. People will do anything to help themselves. My mother gave me the number for the (local) office and could have been seen out of (my) county.

Well, we (DSB) do not advertise but we have a website. If they (potential clients) find out, they sometimes find out about services from DSS, VR. If family members can't assess the internet or sometimes they don't even have computers. Furthermore, they do not have (assistive) software.

People who are going blind and do not know about NCDSB. Need to improve outreach. Certainly turned my life around. I had to go find it. Well kept secret.

Other agencies (1)

Transportation (7)

**How to Meet the Needs.** There were 50 comments about 7 different topics

Employment related (9) Suggestions included need to have a list of jobs, need to work closely with and fund travel for the BRR (3), and the following:

- *Would like to have a plan on how to network and market myself (DSB client)*
- *Having somebody put the human effort (money) into going out and contacting people. Overcoming the stigma of the visually impaired. For example, what can blind people do? Dispel the myth about blind people making brooms. We need to form relationships with state, local and federal government. They all need to work together.*

Financial assistance (5) to pay for transportation, community college, and one stated: Keep doing what they (DSB) are doing and keep up the liberal attitude that they have about providing services.

Other (11) Specific suggestions follow:

- *Suggestions for rehab center? Some people go and not like it and then there are people like me who go and get good use out of it. Need to have better information on what to expect. (orientation?) Need to get a tour and have services explained to me. Need to meet people on the first day. Then I was evaluated and then just thrown into classes.*